



MAINTAINING BUSINESS DURING TRYING TIMES

March 16, 2020

Dear Valued Customers:

Out of an abundance of caution due to growing international concerns about coronavirus (COVID-19), Central Plains Ag Services is taking some proactive steps to protect the health, safety and wellbeing of our employees and customers, while continuing to provide the level of service our customers rely on for their operation.

Starting Tuesday, March 17 through Friday, April 3rd we ask that any communication which can be done with our staff via phone, text or email to please be done in such manner versus onsite visits. The decision to shorten or extend this timeframe will be made once we are able to evaluate the situation as it unfolds. Please watch for continuing communication on this.

Central Plains Ag Services locations **will not close** during this time and will continue to be open for our customers that are needing to haul in their grain, pick up checks, etc.

We do not take this challenge lightly, but we're committed to working through it with effective planning, communication and execution. At Central Plains Ag Services the health and wellbeing of our employees and customers are of the highest concern. We appreciate your understanding. Please watch for further updates.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ben Jacob", is positioned below the word "Sincerely,".

Ben Jacob

General Manager